

WITHDRAWAL FORM

(This document or letter should only be completed and sent if you wish to withdraw from the contract)

Subject: Withdrawal from the contract

In:, on...../...../.....

For the attention of

Port Aventura Entertainment, S.A.U.

Tax Ref.: A-63-776306

Avda. Alcalde Pere Molas, km 2;

43480 – Vila-seca.

Owner of the following commercial website: www.portaventurastore.com.

I/we hereby notify you of my/our willingness to WITHDRAW from our contract to purchase the following goods or products:

Type and description of product(s) (include, where applicable, the reference number):

.....
.....
.....
.....

Order no.:

Order date:

Date order received:

Name and Identity Document (ID/Foreigner Identification Number/Passport) of the consumer(s) and user(s) (copy attached):

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.....
.....

Address of the consumer(s) and user(s):

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.....

Telephone number(s) of the consumer(s) and user(s):

.....

E-mail of the consumer(s) and user(s):

.....

Name and address of the recipient of the shipment *(only if the address is different from the consumer(s) and user(s)):*

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.....

.....
Signature of the consumer(s) and user(s)
(only if the form is presented on paper)

RIGHT OF WITHDRAWAL

Under the terms of Royal Legislative Decree 1/2007, of 16 November, approving the revised text of the General Law for the Defence of Consumers and Users and other complementary laws, the consumer has the right to withdraw from a distance contract (telephone, internet, e-mail, fax, at home, etc.) within a period of **14 calendar days without the need for justification**.

The withdrawal period shall expire 14 calendar days from the date of entry into the contract, or, as appropriate, the day that you or any third party nominated by you, other than the carrier, acquires physical possession of the goods, or of the last of these goods acquired or the last of the parts of the same asset acquired through one order.

To exercise the right of withdrawal, the consumer must **notify their decision to withdraw from the contract through an unequivocal statement** (e.g. a letter sent by post, fax or e-mail). **You can use this withdrawal form, although its use is not compulsory**. The user also has the option to complete and electronically submit the withdrawal form or any other unequivocal statement by attaching the document and sending it to portaventurastore@portaventura.es, from which you will receive a response with instructions on how to proceed. By using this option, the consumer will receive the acknowledgment of receipt of that withdrawal, without delay and in a durable medium (e.g. via e-mail). In order to meet the deadline for withdrawal, it is sufficient that the communication concerning the exercise of this right is **sent by the consumer before expiry of the relevant deadline**.

Exercise of the right of withdrawal shall extinguish the obligations of the parties to perform the contract or enter into it when an offer was made by the consumer, therefore, if the aforementioned conditions are respected, any payment received will be reimbursed. This includes, where appropriate, delivery costs, without undue delay, and in any case within 14 calendar days from the date of receipt of the intention of the consumer and user to withdraw from the contract. This refund will be made using the same payment method used by you for the initial transaction.

The User acknowledges that there are exceptions to the right of withdrawal, as laid down in Article 103 of Royal Legislative Decree 1/2007, of 16 November, approving the revised text of the General Law for the Defence of Consumers and Users and other complementary laws.